



"Symphony of Excellence" – EFQM Forum 2018 in Vienna

Since 1989, Europe's biggest event on **business excellence** has been **the EFQM Forum**. This year it is a great honour for us to host and organize this event in Vienna together with our partner EFQM.

The two-day event is **official part of the Austrian EU Council Presidency** and should be an unforgettable experience for the 400 expected participants from all over the world. **Austria's Federal Minister for Digital & Economic Affairs, Dr. Margarete Schramböck**, will also chair the opening of the Forum. To live up to this year's motto "**Symphony of Excellence**", special and historic locations were selected for the congress and the EFQM Global Excellence Award Celebration Dinner. Always in focus: **Vienna as the capital of music**.

Take advantage of the unique opportunity to network with personalities from all around the world!

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Dear Readers!

We are very pleased to invite you to the EFQM Forum from **18th to 19th October 2018 in Vienna**. On day one, exciting contributions by international speakers will take the stage:

- **TOWARDS A HUMANE AGE OF ROBOTS AND ALGORITHMS**
- **THE CONDUCTOR'S PERSPECTIVE**
- **LEADERSHIP COMPASS**

In the evening a gala dinner awaits you, including the **presentation of the EFQM Global Excellence Award**. The winners of last year's awards – the Dubai Electricity and Water Authority, the Glasgow Housing Association and Robert Bosch - Blaichach Plant – will share their expertise and experiences with you during the day one.

The second day offers specialized workshops with leading companies such as the **Wiener Konzerthaus**, **Siemens** and **Constantia Industries/FunderMax**, the winner of this year's Austrian Excellence Award.

I am pleased to welcome you to the EFQM Forum on 18th and 19th October in Vienna!

Best regards,

Nina Melmer
Marketing

Overview

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Towards a humane age of robots and algorithms

How can a cooperation between humans and machines be possible? How to design robots to be agreeable? How can we envision a future that is roboticised yet humane? **Dr. Martina Mara** tries to find answers and gives insight into psychological implications of intelligent machines.



Read on here

The conductor's perspective

How can a conductor be effective and how does he contribute to added value? How can he achieve that the musicians are making music together instead of playing their notes only? **Dr. Raphael von Hoensbroech**, Conductor, Violinist and Manager, introduces us to the world of music. This [video](#) gives you first insights.



Read on here

Leadership compass

The key elements of a sound leadership experience for any type of organisation are: CFO as thinker, COO as warrior, HR as lover & CEO as dreamer with a vision. **Nicole Brandes** as New Leadership Expert and International Executive Coach reports on the human aspects in the digital transformation age.



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The EFQM Forum is officially part of the Austrian EU Council Presidency

The **EFQM Forum** is an official event under the **Austrian EU Council Presidency**. The claim of Quality Austria and EFQM towards an outstanding event with an international relevance is further intensified.



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Programme – 18th October

EFQM Forum 2018

08:00 - 17:00; [Hofburg, Vienna](#)

- THE CONDUCTOR'S PERSPECTIVE
Raphael von Hoensbroech
- THE WINNERS' SYMPHONY
with the EFQM Award Winners 2017
- TOWARDS A HUMANE AGE OF ROBOTS AND ALGORITHMS
Martina Mara
- LEADERSHIP COMPASS
Nicole Brandes



EFQM Global Excellence Award Celebration Dinner

Starting 19:00; [Sofiensäle, Vienna](#)

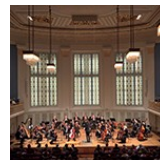
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Programme – 19th October

08:30 - 13:00 (followed by walking lunch)

Four interactive streams to choose from:

- BEHIND THE SCENES
@ [Wiener Konzerthaus](#)
- WE ARE UNIQUE: PERFORMANCE CULTURE
@ [FunderMax](#)
- DIGITIZATION & AUTOMATION
@ [Siemens City](#)
- THE FUTURE SHAPE OF EXCELLENCE
@ [Wiener Konzerthaus](#)



A workshop by invitation:

- HIGH COMPETENCE GROUP
@ [Wiener Konzerthaus](#)

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Registration

Participation fees for both days (excl. VAT):

EFQM / AFQM and ÖVQ members € 1.100,-
Non-members € 1.300,-



EFQM Global Excellence AWARD CELEBRATION DINNER only (excl. VAT):

EFQM / AFQM and ÖVQ members € 180,-
Non-members € 200,-

Register here

Cooperation partners

We are very pleased by the support of the following cooperation partners:

- [Dubai Electricity and Water Authority \(DEWA\)](#)
- [IBM](#)
- [Siemens AG](#)
- [Constantia Industries AG / FunderMax](#)
- [QMS Excellence Services](#)
- [Metaltechnology Austria](#)
- [Vienna Airport](#)
- [Great Place to Work](#)



Do you want to become our cooperation partner?

If interested, check our packages [here](#) or contact us by [mail](#) for more information.

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**Invitation
EFQM Forum**
(1 MB)



**Sponsorship
Opportunities**
(1201 KB)



**Overview of
Services 2018 -
2019**
(5 MB)



**Folder
International
Training
Programme**
(6.8 MB)



**Position Paper
"The Audit"**
(3 MB)

qualityaustria Videoclip:
[Invitation from Raphael von
Hoensbroech](#)



Headquarters
Zelinkagasse 10/3
1010 Wien, Austria
Phone: (+43 1) 274 87 47
Fax: (+43 1) 274 87 47-100
www.qualityaustria.com

Customer Service Center
Am Winterhafen 1
4020 Linz, Austria
Phone: (+43 732) 34 23 22
Fax: (+43 732) 34 23 23
E-Mail: office@qualityaustria.com